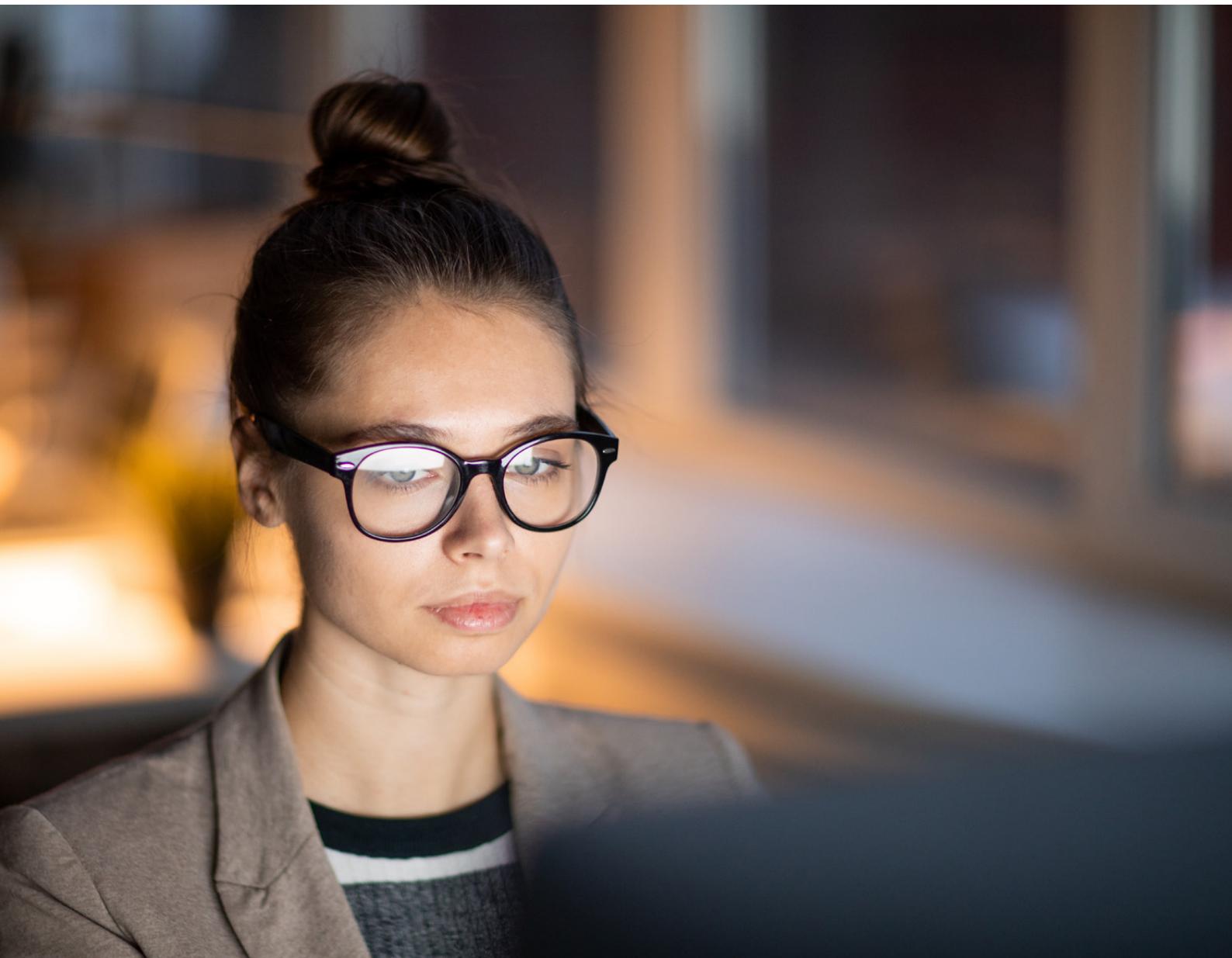




FTI TECHNOLOGY AND EXTERRO

Combining Advanced Technology with Deep Expertise



FTI Consulting and Exterro Joint Offerings

Today's data climate is continually shifting. New privacy laws, emerging data types and ever-increasing data volumes place a strain on even the most sophisticated of legal teams. A holistic approach to data governance and discovery is required to address the demands of modern data management.

The FTI Technology and Exterro partnership delivers a complete and end-to-end data governance and discovery solution designed to tackle today's data challenges head-on. Powered by Exterro's advanced technology within the Exterro Legal GRC platform, FTI and Exterro provide corporations, law firms and government agencies proven strategies, policy advisory, and technology infrastructure that proactively reduce risk, drive efficiency and protect enterprise value.

Data Privacy Management

The FTI and Exterro joint privacy team aims to deliver meaningful, "regulator-ready" results that improve personal data handling practices throughout the enterprise. Our solutions focus on active remediation of risk through business process re-engineering, enterprise system modifications, functional reorganization, and Exterro technology implementation. We do this through an approach that is:

Programmatic

We help our clients define a practical privacy program governance structure, that targets operating models and performance indicators to correct misaligned privacy risk ownership and promote efficient scale.

Risk-based

We work to design and implement regulatory and operational risk controls with full awareness of how to best balance our clients' strategic business priorities.

Integrated

We work to understand the nuances of our clients' business model, processes, systems or products and integrate specific privacy control.

Data Subject Access Rights Requests

DSARs are intensive, time consuming and require coordination across many different areas of the business. Additionally, DSARs demand tight timelines of the responding organization, adding to the burden. Through our joint team of experts and Exterro's industry leading technology, a complete DSAR solution is tailored to help organizations navigate emerging consumer and employee privacy laws. Joint offering workflows include:

	<i>FTI Consulting</i>	<i>Exterro</i>
Design	Develop repeatable and defensible DSAR processes and policy	<ul style="list-style-type: none">-Automated DSAR workflows- Exterro Project Management-DSAR request integrated with enterprise website
Identify	Identify what personal data has been collected and where it is located in the enterprise	<ul style="list-style-type: none">-DSAR identity checking within Portal-Exterro E-Discovery Data Management- Exterro Data inventory
Retrieve & Review	Perform hands on data retrieval, actions, and DSAR fulfilment within required timeframes	<ul style="list-style-type: none">-Fully featured review module-DSAR Portal
Manage	Utilize Exterro DSAR solution to efficiently manage the entire process and any further actions	<ul style="list-style-type: none">-DSAR fulfillment tracking and status dashboards-Data subject communication-Robust reporting

Data Inventory/ Data Mapping

FTI and Exterro's team of experts provide a hybrid approach to data mapping that expands beyond traditional privacy and compliance. We take an all-encompassing approach that dives deep into the enterprise asset footprint. We hunt and document internal system architecture, product infrastructure, and personal data flow to provide full transparency into your systems to reduce risk and provide value far beyond the legal, risk, or compliance function. This proven approach creates real value and ROI that all corners of your organization can leverage. Our data mapping workflows support:

E-discovery Preservation

- Data remediation
- Defensible disposal

Regulatory Retention Requirements

- General Data Protection Regulation (GDPR)
- California Consumer Privacy Act (CCPA)

Privacy Management

- Demand Signal Repository (DSR)
- Third Party Risk Management (TPRM)

Data Protection Impact Assessment (DPIA)

Cybersecurity/ Risk Analysis

- Security gaps
- Identify “rogue” data repositories

FTI Consulting and Exterro Joint Offerings (*continued*)

E-Discovery

Leveraging the Exterro Orchestrated E-Discovery Suite, FTI provides superior e-discovery services to some of the world's most notable law firms, corporations and government entities. FTI combines the right people with Exterro's industry leading technology to help legal teams scale and better navigate complex data challenges including cross border laws and emerging digital sources. Through proven workflows and advanced technology, FTI's experts deliver high quality service that yields a clear return on outsourced legal spend. We differentiate our e-discovery solutions through:

Data Reduction

Less data in the e-discovery process can result in dramatically lower costs. We help organizations proactively remediate redundant, old and trivial information, collect only what's necessary, cull data through early case assessments, and utilize analytics for smarter reviews. Through every step of the process, data reduction is documented and defensible.

Process Workflow

Our global team can help clients more effectively manage data from inception through the production. No matter the type or size of the matter, we can leverage proven, out-of-the-box workflows or design custom processes to quickly and cost-effectively deliver results. We work within program parameters to develop standardized processes and templates, implement best practices, and document final workflows that integrate seamlessly with the client's business model.

Best-of-Breed Technology

There isn't a 'one-size-fits-all' solution for e-discovery. A number of variables make organizations unique – including vertical industry, litigation profile, company culture, geographic footprint, and technology infrastructure. We understand these requirements and deliver solution-oriented products and services to meet client needs. This includes implementing Exterro's best-of-breed technology and where possible, leveraging the client's existing IT investments.

Forensics and Investigations

With speed, efficiency and discretion, FTI and Exterro provide a strategic, systematic, and economic approach to analyzing, collecting and investigating the full spectrum of modern data sources. Leveraging Exterro's FTK technology to power proven methodologies, FTI's experts have years of experience finding and collecting evidence in a defensible manner, with chain of custody intact, minimal disruption to daily business operations and the quickest turnaround times. The FTI team can also provide expert testimony and develop courtroom materials that clearly explain the evidence and methodology.

Commonly Handled Data Sources

SOCIAL & MESSAGING

SMS\MM	Instagram	Symphony
Bloomberg	Twitter	Twitter Direct
Chat	Pinterest	Messages
iMessage	Slack	Zendesk
Salesforce	Facebook	Chat
Chatter	Messenger	Voxer
Skype	LinkedIn	Yammer
WeChat	Messaging	
HipChat	Google Talk	

PRODUCTIVITY PLATFORMS

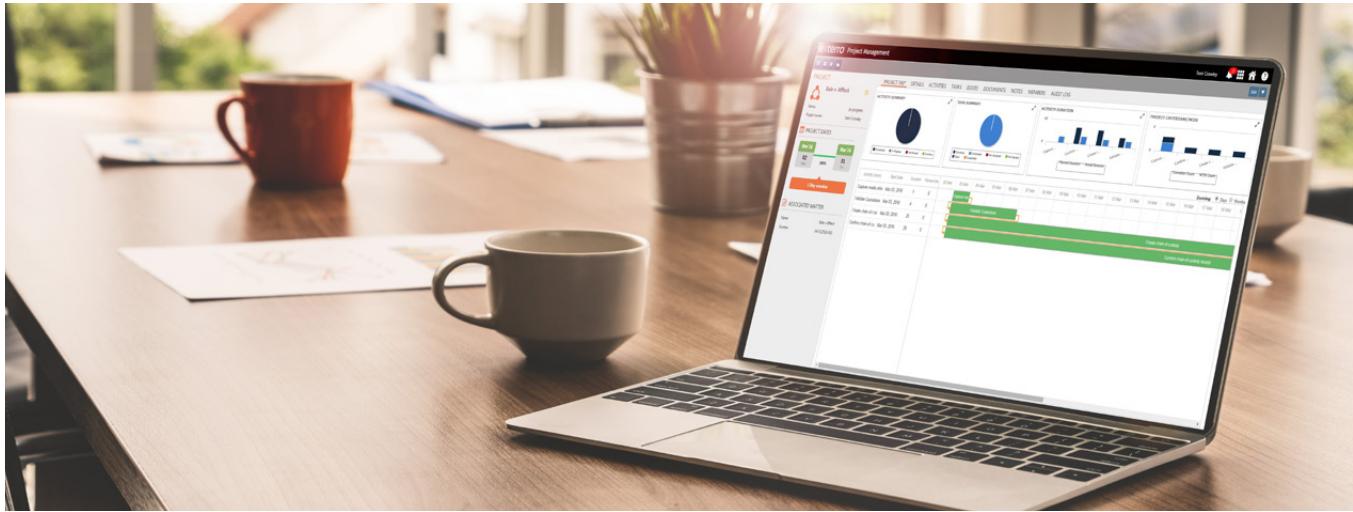
Office 365
G Suite
Atlassian

PLATFORM AS A SERVICE

AWS
Azure
Heroku
Force.com

SOURCE CODE & VERSION CONTROL

Microsoft Teams
Foundation
Server
GitHub
Bitbucket



The Exterro Legal GRC Platform

Business challenges such as executing on Data Subject Access Requests or defensibly minimizing data across the organization span organizational units that report to the Chief Legal Officer - Privacy, Compliance, Legal Ops – and those that don't, like Security and IT, and require a comprehensive approach to process orchestration. Cobbling together technology solutions aimed at addressing one part of this big picture won't deliver the results you need. A holistic approach to managing your Legal Governance, Risk and Compliance Challenges is required. Exterro's Legal GRC platform offers the critical technology needed for end-to-end data governance and discovery.



COMPREHENSIVE DATA INSIGHT

A critical foundational element to meeting your Legal GRC obligations is a shared, comprehensive data inventory, providing insight into where and how much data you have across your organization and the regulatory compliance and legal obligations governing the usage and storage of that data.



INTEGRATED PLATFORM

A completely unified solution which seamlessly orchestrates workflow, shares data and integrates into your existing IT infrastructure, solving your cross departmental business challenges



PROCESS ORCHESTRATION

Automated workflow that ensures all tasks and activities are assigned, understood and completed with visibility into the status of each, delivering the ability to proactively address potential issues before they result in costly delays.



EASY ACCESSIBILITY

Cloud-based and available any time, from anywhere, for all stakeholders, regardless of whether they are internal or external to an organization, with appropriate security and privacy controls.

Why Work With Us?



Legal and Regulatory Experience

Our experts have years of experience working with companies to design and implement compliance programs to adhere to legal and regulatory requirements which include GDPR, NYDFS 500, HIPAA, PCI DSS. We help companies to develop defensible documentation and have the credentials and experience to testify in court about the methods used.



Technical Expertise

Exterro brings deep technical experience in how best to utilize and integrate technology with existing enterprise IT environments, in order to efficiently navigate the complexity of data governance and technology for global organizations.



Trusted Global Leaders in Compliance and Governance

FTI Consulting provides the people and process to deliver concrete improvements with demonstrable value for organizations. We develop and implement programs that enable our clients to comply with regulation and reduce compliance risk and costs, while enabling faster and deeper insight into their data.

About FTI Technology, a Segment of FTI Consulting

FTI Technology solves data-related business challenges, with expertise in legal and regulatory matters. As data grows in size and complexity, we help organizations better govern, secure, find, analyze and rapidly make sense of information. Innovative technology, expert services and tenacious problem-solving provide our global clients with defensible and repeatable solutions. Organizations rely on us to root out fraud, maintain regulatory compliance, reduce legal and IT costs, protect sensitive materials, quickly find facts and harness organizational data to create business value. For more information, please visit www.ftitechnology.com.



About Exterro

Exterro was founded with the simple vision that applying the concepts of process optimization and data science to how companies manage digital information and respond to litigation would drive more successful outcomes at a lower cost. We remain committed to this vision today. We deliver a fully integrated Legal GRC platform that enables our clients to address their privacy, regulatory, compliance, digital forensics, and litigation risks more effectively and at lower costs. We provide software solutions that help some of the world's largest organizations, law enforcement and government agencies work smarter, more efficiently, and support the Rule of Law. For more information, visit exterro.com



EXPERTS WITH IMPACT™

FTI Consulting is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities.

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